

Does the use of Kingston Technology memory void my system's warranty?

The short answer is 'No'.

As the table below shows, all of the main OEM manufacturers support the use of complimentary upgrades for their systems. Obviously, if an OEM system fails and it has components that are not supplied by the original OEM they may refuse to maintain it. This is understandable and why KingstonCare was introduced.

KingstonCare is a free service contract that provides a range of services to ensure Kingston memory is always supported no matter which system it may be installed into. Services such as; advanced RMA, on-site spares and service reimbursement are available. Please speak to your Kingston sales contact for more information.

In the table below we have selected the four top OEM Vendors and their warranty comments regarding add-on components.

HP	"HP systems are able to use memory from third party suppliers that is of the same specification as that provided by HP." <i>Source: http://tinyurl.com/6f532e</i> "Adding third-party memory or disk drives does not void the warranty...." <i>Source: http://tinyurl.com/7wd3u5q</i>
IBM	"Adding third-party items does not void the IBM Machine warranty...." <i>Source: http://tinyurl.com/6raxrvf</i>
Cisco	"When a product fault or defect occurs in the network, and Cisco concludes that the fault or defect is not attributable to the use of third-party memory, cables, GBICs, filters, or other non-Cisco components installed by a customer or reseller, Cisco will continue to provide support for the affected product under warranty or covered by a Cisco support program." <i>Source: http://www.cisco.com/c/en/us/products/prod_warranty09186a00800b5594.html</i>

Kingston promises that our System Specific memory modules are:

- Guaranteed to be 100% compatible with the system that each module is designed for
- Supported by a lifetime warranty – not the standard 1 to 3 year warranty offered by many OEM vendors
- Backed up by free technical support
- Fully supported by KingstonCare (for a complete list of Kingston Service providers, please visit www.kingstoncare.com)

For further information on Kingston System Specific memory and its advantages, and to access our certificate of warranty please visit www.kingston.com.



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