



Support

# Troubleshooting

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## Q: Keyboard Information (part number and connections)

This article contains a matrix of Logitech keyboard part numbers and connection information.

This document contains matrices designed to give a visual overview of the features included with every Logitech keyboard. The first matrix pertains to all Logitech Keyboards that use SetPoint software. The second matrix is for keyboards that use iTouch™ Software. The third matrix pertains to all Logitech Keyboards that use Key Commander™ software. The last matrix pertains to all Logitech Keyboards that do not use keyboard software.

**NOTE:** The keyboards designed to use the Key Commander software will NOT work with the iTouch or SetPoint software and the keyboards designed to use the iTouch or SetPoint software will NOT work with the Key Commander software.

### Keyboards Using SetPoint

For keyboards using SetPoint, please make sure that you are using the latest version of the SetPoint software. To find the latest version of the SetPoint software, please go to the Logitech [Downloads + Parts page](#) and find the image of your keyboard to download the appropriate software.

Product	Part Number	Model Numbers	Multimedia Keys	Programmable Keys	Connection	Notes
Logitech® diNovo™ Cordless Desktop®	967428-0403	Y-RW42	Yes	15	USB	SetPoint 2.2x and Up
Logitech® diNovo™ Media Desktop™	967312-0403	Y-RZ42 RM42	Y- Yes	15	USB Keyboard PS/2 Optional for systems that require PS/2 Keyboard	Bluetooth
Logitech® Cordless Desktop® MX™ for Bluetooth®	967301-0403	Y-RAB81	Yes	21	USB Keyboard PS/2 Optional for systems that require PS/2 Keyboard	Bluetooth
Logitech® Cordless Desktop® LX 700	967418-0403	Y-RR54	Yes	27	PS/2 / USB	SetPoint 2.1x and Up
Logitech® Cordless Desktop® LX 500	967420-0403	Y-RR53	Yes	31	PS/2 / USB	SetPoint 2.1x and Up
Logitech® Cordless Desktop® LX 501	967419-0403	Y-RR53	Yes	31	PS/2 / USB	SetPoint 2.1x and Up
Logitech® Cordless Desktop® LX 300	967427-0403	Y-RQ52	Yes	21	PS/2 / USB	SetPoint 2.1x and Up
Logitech® Cordless Desktop® Express™	967407-0403	Y-RQ57	Yes	3	PS/2	SetPoint 2.1x and Up
Logitech® Media Keyboard	967415-0403	Y-BH52	Yes	21	PS/2	SetPoint 2.1x and Up

### Keyboards Using iTouch Software

All keyboards that use the iTouch software come with programmable keys. Use these keys to access the Internet, open e-mail, search, or launch applications with one key. To download the latest version of iTouch software, please go to the Logitech [Downloads + Parts page](#) and find the image of your keyboard to download the appropriate software.

	Part Number	Model Number	Multimedia Keys	Split Key Layout	Programmable Keys	Connection	Notes
Internet Navigator™ Keyboard	967093-0403	Y-BE22	X		9	USB/PS2	
Internet Keyboard	967035-0403	Y-SE8	X		4	PS2/AT	
Internet Keyboard	967057-0403	Y-SE8	X		4	PS2/AT	Refreshed design; same keyboard
iTouch™ Keyboard	967021-0403	Y-BA9	X		4	USB* or PS2	2 port USB hub built into keyboard.
iTouch Keyboard	967051-0403	Y-BC9	X		4	USB and*/or PS2*Split cable allows both connections at the same time.	2 port USB hub built into keyboard.
Deluxe Access 104	967055-0403	Y-SG13			3	PS2/AT	

<b>Elite™ Keyboard</b>	967234-0403	Y-BF38	X		5	USB* or PS2	Includes Mac keyboard layout. Implements F-Lock support.
<b>Internet Navigator™ Keyboard</b>	967233-0403	Y-BF37	X		5	USB* or PS2	Includes Mac keyboard layout. Implements F-Lock support.
<b>Access™ Keyboard</b>	967228-0403	Y-SR34	X		3	PS2	Implements F-Lock support.
<b>Cordless Elite Duo™</b>	953395-0403	Y-RJ20, mouse M-RR63	X		5	USB* or PS2	Features an encryption system to protect data transmitted from the keyboard. Includes Mac keyboard layout. Implements F-Lock support.
<b>Cordless Navigator Duo™</b>	967232-0403	Y-RJ21, mouse M-RP67a	X		5	USB* or PS2	Features an encryption system to protect data transmitted from the keyboard. Includes Mac keyboard layout. Implements F-Lock support.
<b>Cordless Comfort Duo™</b>	967230-0403	Y-RB7, mouse M-RR63	X		5	USB* or PS2	Bundle includes a Cordless MouseMan Optical and keyboard. Includes Mac keyboard layout.
<b>Cordless Access™ Keyboard</b>	967225-0403	Y-RH35	X		3	USB* or PS2	Features an encryption system to protect data transmitted from the keyboard. Includes Mac keyboard layout. Implements F-Lock support.
<b>Cordless Access Duo™</b>	967224-0403	Y-RH35, mouse M-RP67	X		3	USB* or PS2	Features an encryption system to protect data transmitted from the keyboard. Includes Mac keyboard layout. Implements F-Lock support.
<b>Cordless Freedom™ Optical</b>	967091-0403	Y-RE20, mouse RR63	X		9	Keyboard and mouse are both PS/2, or the single USB cable can be used for both. (C-BD9-DUAL)	Features an encryption system to protect data transmitted from the keyboard
<b>Cordless Freedom™ iTouch™</b>	967092-0403	Y-RF21, mouse RP67	X		9	Keyboard and mouse are both PS/2, or the single USB cable can be used for both. (C-BD9-DUAL)	Features an encryption system to protect data transmitted from the keyboard
<b>Cordless Freedom™</b>	967063-0403, 967089-0403	Y-RC14, mouse RK45 or RN68	X		3	With RD3-DUAL receiver, keyboard is PS2 or AT, Mouse is PS2/Serial. With C-BC7-DUAL, keyboard and mouse are both PS/2, or the single USB cable can be used for both.	Bundle includes the Cordless Freedom Keyboard and the Cordless Wheel Mouse.
<b>Cordless Freedom Navigator™</b>	967042-0403	Y-RB6, mouse RK53	X		3	Keyboard is USB or PS2, Mouse is PS/2 or Serial	Bundle includes the Cordless iTouch Keyboard and the Cordless MouseMan® Wheel
<b>Cordless Freedom Pro</b>	967044-0403	Y-RB7, mouse RK53	X	X	4	Keyboard is USB or PS2, Mouse is USB or PS/2	Bundle includes the Cordless iTouch Pro keyboard and the Cordless MouseMan Wheel
<b>Cordless iTouch Keyboard</b>	967018-0403	Y-RB6	X		4	PS2/AT	
<b>Cordless Desktop™ iTouch</b>	967014-0403	Y-RB6, mouse RK45	X		4	Keyboard is PS2/AT, Mouse is PS2/Serial	Bundle includes the Cordless iTouch Keyboard and the Cordless Wheel Mouse
<b>Cordless Desktop Pro</b>	967031-0403	Y-RB7, mouse RL53	X	X	4	Keyboard is PS2/AT, Mouse is PS2/Serial	Bundle includes the Cordless iTouch Pro keyboard and the Cordless MouseMan Wheel

\*USB connection required to use hub. **Keyboards Using Key Commander Software**

To download the latest version of Key Commander software, please go to the Logitech [Downloads + Parts page](#) and find the image of your keyboard to download the appropriate software.

	Internet	NewTouch™	NewTouch Compact
<b>Part Number:</b>	967005-0403	967006-0403	967008-0403
<b>Model Number:</b>	Y-SB3	Y-SC4	Y-SD5
<b>Windows Hot Keys:</b>	X	X	X
<b>One Touch Internet:</b>	X	X	X
<b>Internet Keys:</b>	X		
<b>Split Key Layout:</b>		X	X
<b>Cordless Technology:</b>			
<b>Connection:</b>	PS2/AT	PS2/AT	PS2/AT
<b>Notes:</b>		Built in TouchPad, ships with MouseWare	

#### Keyboards That Do Not Use Keyboard Software

	Deluxe 104	Cordless Desktop	Cordless Desktop
<b>Part Number:</b>	967004-0403	967000-0403	967003-0403
<b>Model Number:</b>	Y-SA2	Y-RA1, mouse RG44	Y-RA1, mouse RG45
<b>Windows Hot Keys:</b>	X	X	X
<b>One Touch Internet:</b>			
<b>Internet Keys:</b>			
<b>Split Key Layout:</b>			
<b>Cordless Technology:</b>		X	X
<b>Connection:</b>	PS2/AT	Keyboard is PS2/AT, Mouse is PS2/Serial	Keyboard is PS2/AT, Mouse is PS2/Serial
<b>Notes:</b>		Shipped with Cordless MouseMan Pro and MouseWare	Shipped with Cordless Wheel Mouse and MouseWare

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