# MiVoice MX-ONE

The MiVoice MX-ONE multimedia communications server is the foundation for enabling complete integration of true multimedia, Unified Communications & Collaboration (UCC) applications and mobility in the enterprise.

By integrating voice, video and IM with mobility, MiVoice MX-ONE is a full-featured communication server bringing new dimensions to the modern enterprise. With its fully distributed architecture, the MiVoice MX-ONE solution can be deployed with or without dedicated media gateway hardware in a centralized or distributed fashion as a single logical system or alternatively as networked systems across hundreds of geographically dispersed locations – and is scalable from 100-500,000 users.

### Freedom of choice - Industry-independent solution

The different roles in an organization, such as administrators, business users, contact center agents and attendants require specific competencies, which, in turn require specific applications. From Mitel's perspective, a "one-size-fits-all" UCC solution simply doesn't cut it. That's why Mitel's comprehensive set of UCC applications fully integrated with the MiVoice MX-ONE communication platform cater to the different user needs with customized solutions, tailored to fit the individual user profile and situation.

Meeting the UCC needs of a wide range of industries and customers, no industry or sector is a stranger to the MiVoice MX-ONE solution. To date, the MiVoice MX-ONE solution is deployed in vertical organizations in the world of travel, transport, education, manufacturing, health care, emergency services, public safety, local authorities, finance, insurance, tourism, and many more.

Additionally, the MiVoice MX-ONE solution enjoys an unparalleled history of offering investment protection to an impressive installed base of more than 60,000 customers in over 120 countries.

## You set investment pace

All communication services converge over one network no matter if fixed or mobile, public or private, working seamlessly together as a single infrastructure, instantly accessible anywhere and everywhere. These state-of-the-art collaboration opportunities not only save invaluable time, but heighten productivity and improve overall enterprise effectiveness. By deploying an IP voice and data infrastructure organizations can also immediately start saving on operational costs. In addition, the MiVoice MX-ONE, a single common infrastructure, is much easier to manage as it makes use of IT and operation and management tools for both voice and data applications.

### **Product Downloads:**

MiVoice MX-ONE Brochure - EN

MiVoice MX-ONE - Datasheet - EN

MiVoice MX-ONE Management Suite - Brochure - EN

Mitel MiVoice MX ONE Hospitality - Datasheet - EN

MiVoice MX-ONE MPA - Datasheet - EN

MiVoice MX-ONE and MiVoice 5000 Software Assurance Program

# **Legacy Product Names**

Aastra MX-ONE





Mitel MiCollab



Mitel InAttend



MiCollab Advanced



MiContact Center



MiVoice Call Recording



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# **Express**

MiVoice MX-ONE Express is a fully featured communications system with a complete suite of applications that addresses the small and medium enterprise segment. It provides a broad range of UC functionality with focus on IP and





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Mitel StreamLine can help to seamlessly transition from a legacy communications infrastructure to IP telephony. Read more...



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### Virtualization

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