



Timesys Project-Based Support Packages

For nearly 20 years, Timesys has been providing engineers/engineering teams with the support they need to successfully complete their embedded Linux development. So, we know that no two projects are alike. We offer project-based commercial support packages — enabling us to fit the needs of teams of all experience levels and budgets.

Timesys professional support services enable embedded Linux development for software engineers with the use of the LinuxLink workflow system supporting both Factory and Yocto build systems and backed up by a team of expert dedicated Linux engineers with full embedded Linux life-cycle experience on simple per-project based support packages.

Timesys professional embedded Linux support

- Simple per-project based support pricing
- 36-hour initial response time
- Dedicated support engineers
- Responsive team of expert Linux engineers
- LinuxLink workflow system support
- Experienced with Factory or Yocto build systems support
- 3 contact points from your engineering staff
- 30 days from purchase to upgrade support package at reduced rate.

LinuxLink

- Free of charge and with no proprietary lock-in
- Factory build system (Build, Advice, Update engines)
- Reconfigure, patch and modify the kernel
- Add, remove, modify & update packages
- Integrate third-party software (even binaries)
- Integrate your value-add application
- Optimize your Linux images for deployment on various media

TimeStorm

- Seamless management and auto-detection of Timesys Factory-built and Yocto Project SDKs
- Easy build and test of your code for multiple platforms using different SDKs
- kernel configuration tool that enables easy and proper configuration
- Integrates with the Timesys Factory build system

Ordering Information

Item/Kit description	MPN
Support Package 12-Month 40-Hour - 1 CPU, 1 project, 3 contacts	TS-SPT-12-040
Support Package 12-Month 80-Hour - 1 CPU, 1 project, 3 contacts	TS-SPT-12-080
Support Package 12-Month Unmetered - 1 CPU, 1 project, 3 contacts	TS-SPT-12-UNM
Support Package 24-Month 160-Hour - 1 CPU, 1 project, 3 contacts	TS-SPT-24-160
Support Package 24-Month Unmetered - 1 CPU, 1 project, 3 contacts	TS-SPT-24-UNM
TimeStorm IDE 1 Seat 12-Month	TS-APPDEV-12
TimeStorm IDE 1 Seat 24-Month	TS-APPDEV-24
Jump Start Service option for support contract	TS-JMP-STT